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CURRENTLY PROTECTING OVER
\$1,000,000,000.00
IN CENTRAL OREGON CLIENT ASSETS

No One Else Even Comes Close!

Alarm Problems at your Business or Office?

*When security issues have you up at night,
it's time to consider an outside service.*

February 22, 2008 – Bend, Oregon - Central Oregon police bureau statistics show that most security alarm calls are false alarms, but they continue to plague business owners and law enforcement. When police are dispatched to check out calls, it puts a strain on local police. Repeat offenders receive citations. When a business owner chases alarm calls it can become costly and annoying, not to mention dangerous, in the event that there is an encounter with criminals.

According to Brian Shawver, President of SecurityPros in Bend, 97% of alarm calls in Central Oregon and across the country are false alarms. Shawver points out that even so, they still have to be checked out. He and his team of security professionals have positioned themselves as a resource for the local police force, as they work to lighten the load that the police would otherwise be responsible for.

One business we heard from had been having alarm issues for months. It was rewarding to talk with the owner about her situation, and to have her realize that leaving the alarm calls to the experts made sense in order for her to be effective "the day after." She concluded that she needed to focus on running her business, not running around responding to alarms.

Depending on the security company hired, when an alarm goes off it will dispatch from one to two professionals to check the alarm and secure the building. Most will not disturb the business owner or involve the police unless it's a true break-in. Clearing the building and resetting alarms is then deftly handled by the security professionals. A timely report the next morning will be sent to the business owner, stating what occurred and what action was taken.

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A few things to keep in mind in terms of reducing false alarms:

1. Ensure that everyone with a key to your building knows how to properly operate your alarm system.
2. Train employees on how to cancel law enforcement and/or your alarm company response in the event of a false alarm.
3. Conduct a check of the building for loose windows, doors and contacts and make repairs as necessary.
4. Check and remove any branches that could break glass in the event of a big storm.
5. Use surge protectors/suppressors on both the alarm system and the phone line sending the alarm signal to the monitoring center.
6. Ensure that the battery back-up system is fully charged and will work for at least five hours.
7. Make sure your alarm system is properly grounded.

For more tips, contact the Fire Alarm Reduction Association (www.faraonline.org) online or email your questions to Brian Shawver at brian@securitypros.us

Brian Shawver is the President/CEO of SecurityPros, Inc., the number one professional physical security protection firm in Central Oregon, overseeing over \$1 billion in client assets. www.securityprosbend.com



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